

Higher One and the University of North Texas have sent out over 33,000 UNT Debit Cards to the student body. This includes TAMS students. The card is your key to UNTdebitcard.com to let UNT know how you would like to receive your refund(s) in the future.

Your UNT debit card will be mailed to your mailing address listed at UNT. It will be sent after you have registered for at least 6 hours or have a credit balance on your account to be refunded. Juniors will be registered by the TAMS Academic Office after Summer Orientation during the summer before they come to TAMS.

Upon receiving the card please log into UNTdebitcard.com and place the 16 digits from the card into the spaces on the log in and hit "go". At the bottom of the next page there is a button that says "what are my options" ... here you will see three options - Easy Refund, ACH, and paper check.

EVERY TAMS student needs choose one of the three options.

If you do not want to use/activate the debit card select ACH or paper and via the setup let us know what account you want the funds sent to, or which address to send the check to. The debit card at this time can be put away; it's not activated and cannot be used. We suggest not throwing it away as you may need it in the future if you choose to change your refunding preference.

ACH transfer and checks will be sent from Higher One instead of from Student Accounting. One exception is PLUS Loans which will be sent to the parents at the parents' address by Student Accounting.

There are several key points of which you should be aware:

1. Do not throw the card away, it will be needed to log into UNTdebitcard.com
2. You do have options, it is not mandatory to set up a One Account with Higher One.
3. It is mandatory that you log in and make a refund selection.

If you activate your Higher One Account keep in mind this information:

The Higher One Account is a private bank account. Often students come to Student Accounting wanting Student Accounting to do something regarding their OneAccount. Since this is a private bank account they cannot help you. These accounts are just like any bank account and are governed by US banking regulations. Any issues regarding the OneAccount are strictly between Bancorp and the student. Neither UNT nor HigherOne can release information regarding the student's personal and private bank account to any third party.

If you have any questions please contact Student Accounting or Higher One we will both be pleased to assist.

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